



INDICATOR 2: Improved accessibility of services, interventions and / or technology introduced in neighbourhood / pilot location: **Follow-up survey**

Surveys and results can be found as an annex.

1. Responses team of the welfare center 1
2. Responses clients of the welfare center 2
3. Responses senior advisory board (representation of the targetgroup) 2
4. General results 2

1. Responses team of the welfare center

WZO						
	Bereikbaarheid	Beschikbaarheid	Bekendheid	Bruikbaarheid	Begrijpbaar	aantal deelnemers
Eerste meting	57%	67%	38%	71%	59%	9
Tweede meting	70%	67%	44%	74%	69%	10
Toename	23%	0%	15%	4%	17%	

2. Responses clients of the welfare center

Survey 3

	Accessibility	Availabilty	Familiarity	Usability	Comprehensability	number of participants
Baseline	68%	54%	20%	90%	83%	4
Evaluation	95%	85%	52%	96%	96%	5
Increase	39%	57%	160%	7%	16%	25%

3. Responses senior advisory board (representation of the targetgroup)

Globaal						
	Bereikbaarheid	Beschikbaarheid	Bekendheid	Bruikbaarheid	Begrijpbaar	
Eerste meting	42%	41%		47%	49%	-
Tweede meting	47%	51%		52%	49%	
toename%	12%	23%		10%	0%	

4. General results

totaal	Accessibility	Availabilty	Familiarity	Usability	Comprehensability	
Baseline	55%	54%	35%	70%	71%	
Evaluation	71%	68%	49%	73%	83%	average increase in total
Increase	28%	25%	41%	4%	16%	23%

